

Full and Partial Download Instructions for a QD or Z terminal running DVPay:

Enter the Core Menu by pressing the 3 lines or the menu button Select Utility(manager password 1234).
Select Software Download.
Select Connect.
Select Network.
Select Ethernet or Wi-Fi
Select Partial or Full. If Full, enter the TPN number.
Press the green enter button.
Select Yes for Apply Update.

Partial Download Instructions for a QD or P terminal running DVPayLite:

On the main sale screen
Click the Star at the bottom
Click Upgrade App
Enter the Last 4 digits of the TPN shown on the screen
Click Download Parameter

Full Download Instructions for a QD or P terminal running DVPayLite:

On the main sale screen
Click the Star at the bottom
Click Upgrade App
Enter the Last 4 digits of the TPN shown on the screen
Enter TPN
Click Download App
Enter One Time Passcode
Click Download Parameter

Download Instructions for Completely Blank Dejavoo Q and Z Terminals

1. Set up Wi-Fi connection – If it boots into the DV store, hit the back button so you go back to the main screen. Touch the Gear icon labeled Settings and select Wifi. Select your wifi connection, and enter the password when it pops up, then click Connect.
2. Now hit the back arrow in the upper left corner and select the 3 horizontal lines in the upper right corner. Scroll down and select Sound. Adjust the Media slider all the way to the left. This silences the loud buzzer that goes off if a card declines.

3. Then hit the back button in the upper left corner of the screen, and click the System option. Click on Date & Time. Un-toggle the Automatic Time Zone and click the Time Zone. Choose the correct time zone for the terminal recipient, **NOT** where you are currently located unless it is the same. Once you selected a time zone, toggle the Automatic Time Zone again.
4. Now hit the circle button at the bottom of the screen in the middle. Select DVStore and once it loads, select the three lines in the upper left corner. Select Update DVStore. This will load the correct DV Pay app onto the terminal.
5. Once its done updating, it will open to a screen asking for an update. Select the 3 horizontal lines in the bottom left corner and choose Utility (manager password 1234). Then select Software Download, Connect, then Network, then Full and enter the TPN number. Click the green enter button in the bottom right corner and then choose Yes to apply updates.